

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Tidwell	Examiner:	Stimpak
Serial No.:	09/604,316	Group Art Unit:	3623
Filed:	June 27, 2000	Docket No.:	20009.0030US01 BS99-124
Title:	Trouble Tracking System and Method		

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is in response to the Final Office Action mailed April 3, 2006, and the Advisory Action mailed June 27, 2006, and is being filed in conjunction with a request for continued examination. The Amendments to the claims begin on page 2 and the remarks begin on page 10.